



## Organizational Administration

Policy #113

### Mission Statement

Federal Regulations: 418.100	Effective Date: July 15, 2020
State Regulations:	Revision Date(s): February 27, 2023

**PURPOSE:** To articulate the mission, vision, and values of Hospice.

**POLICY:** Hospice utilizes its mission, vision and values in the management and provision of hospice services.

#### PROCEDURE:

##### Vision

We believe that the final stages of life's journey should be taken with dignity and comfort. Our vision of hospice is based on addressing all aspects of comfort – physical, mental, and spiritual – for both the patient and their loved ones. This is the guiding principle of our care, and we strive to meet each patient and family's needs with a unique care plan that will support them best during this challenging time.

##### Mission

Silverado Hospice's mission is to affirm the cycle of living by enhancing quality for those nearing the end of life. The Silverado standard is to care compassionately for patients and families and to empower those we serve to have quality-of-life options that afford them comfort and dignity.

##### Values

Our skilled staff sees hospice care as the punctuation at the end of a life well-lived. This inspires a tireless work ethic focused on delivering comfort to our patients through care and programs that touch on all aspects of what it means to live well and die a good death. At Silverado, we believe that how a person leaves this earth is as important as how they spent their life on it.

Personalized Care – There is no more important way to maximize an individual's quality of life than with personalized care. By using an approach that treats the individual, not the condition, the team at Silverado are able to create care plans that help each person in our care live the best life possible.

Compassionate, Committed Staff – Our team members share a desire to provide the highest quality care and support. We strive to have a productive and nurturing environment that encourages long and fruitful careers with us. We also provide associates with ongoing training with the goal of developing effective and knowledgeable leaders.

Continuous Improvement – A statement of values is only worth the actions that back it up. We are continuously innovating and improving the level of our services, and we track the results to help guide us. Methods such as pet therapy, art programs and a social atmosphere augment the effects of traditional treatments and have shown wonderful results.